

## PRIVACY STATEMENT



Bridge Fund Managers (as defined in the Terms of Use available at [www.bridgefm.co.za](http://www.bridgefm.co.za)) is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Bridge Fund Managers website and governs data collection and usage.

By using the Bridge Fund Managers website, you consent to the data practices described in this statement. Bridge Fund Managers may intercept and monitor communications to the extent permissible by law. Bridge Fund Managers may implement systems designed to intercept and monitor your communication with Bridge Fund Managers Associates. As part of this process of intercepting and monitoring those communications, Bridge Fund Managers may record such communication for disclosure on the basis set out in our Privacy Statement.

Where required by applicable law, should Bridge Fund Managers send you direct marketing, we will obtain your consent for this, which you may withdraw at any time.

### **Collection of your Personal Information**

Bridge Fund Managers collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Bridge Fund Managers may also collect anonymous demographic information, which is not unique to you, such as your postal code, age, gender, preferences, interests and favourites.

There is also information about your computer hardware and software that is automatically collected by Bridge Fund Managers. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by Bridge Fund Managers for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Bridge Fund Managers website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Bridge Fund Managers public message boards, this information may be collected and used by others. Note: Bridge Fund Managers does not read any of your private online communications.

Bridge Fund Managers encourages you to review the privacy statements of websites you choose to link to from Bridge Fund Managers so that you can understand how those websites collect, use and share your information. Bridge Fund Managers is not responsible for the privacy statements or other content on websites outside of the Bridge Fund Managers and Bridge Fund Managers family of websites.

### **Use of your Personal Information**

Bridge Fund Managers collects and uses your personal information to operate the Bridge Fund Managers website and deliver the services you have requested. Bridge Fund Managers also uses your personally identifiable information to inform you of other products or services available from Bridge Fund Managers and its affiliates. Bridge Fund Managers may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered. Personal Information that is processed by Bridge Fund Managers will be protected by the Protection of Personal Information Act 4 of 2013, and other applicable laws.

Bridge Fund Managers does not sell, rent or lease its customer lists to third parties. Bridge Fund Managers may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Bridge Fund Managers may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Bridge Fund Managers, and they are required to maintain the confidentiality of your information. Please note you have the right to object to the processing of information where you feel that the processing is carried out for Bridge Fund Managers' illegitimate interest.

Bridge Fund Managers does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

**Bridge Fund Managers may disclose your personal information to the following third parties:**

- Selected third parties to provide us with services, including companies that provide us with technical support and assistance in respect of the website, companies that provide back office services, companies that provide hosting services or, that track the website's activities and analytics, and companies engaged to market and distribute Investec products and/or services;
- Professional advisers, judicial, regulatory and law enforcement bodies; and
- a third party that acquires all or part of our assets or shares, or that succeeds us in carrying on all or a part of our business, whether by merger, acquisition, reorganisation or otherwise.

Bridge Fund Managers keeps track of the websites and pages our customers visit within Bridge Fund Managers, in order to determine what Bridge Fund Managers services are the most popular. This data is used to deliver customized content and advertising within Bridge Fund Managers to customers whose behaviour indicates that they are interested in a particular subject area.

Bridge Fund Managers websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Bridge Fund Managers or the site; (b) protect and defend the rights or property of Bridge Fund Managers; and, (c) act under exigent circumstances to protect the personal safety of users of Bridge Fund Managers, or the public.

**Use of Cookies**

The Bridge Fund Managers website use "cookies" to help you personalize your online experience. A cookie is a text file transferred from your web browser to your computer's hard drive. Cookies store information about your activity on browser. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Bridge Fund Managers pages, or register with Bridge Fund Managers site or services, a cookie helps Bridge Fund Managers to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Bridge Fund Managers website, the information you previously provided can be retrieved, so you can easily use

the Bridge Fund Managers features that you customized. Personal Information that is processed using cookies will be protected by the Protection of Personal Information Act “POPI”.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Bridge Fund Managers services or Web sites you visit.

### **Security of your Personal Information**

Bridge Fund Managers secures your personal information from unauthorized access, use or disclosure. Bridge Fund Managers secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Bridge Fund Managers is required to ensure that your personal information is accurate and maintained in a secure environment for a period of time no longer than necessary for the purposes for which we are processing your Personal Information. We generally keep Personal Information collected via the website in accordance with the timeframes set out in any relevant legislation which applies to the Personal Information provided to us.

However, in some cases we may be required to keep information for longer (e.g. Where Bridge Fund Managers is required to do so in accordance with legal, regulatory, tax or accounting requirements, or dealing with complaints, legal challenges or prospective litigation.

### **Changes to this Statement**

Bridge Fund Managers will occasionally update this Statement of Privacy to reflect company and customer feedback. Bridge Fund Managers encourages you to periodically review this Statement to be informed of how Bridge Fund Managers is protecting your information.

### **Contact Information**

Bridge Fund Managers welcomes your comments regarding this Statement of Privacy. If you believe that Bridge Fund Managers has not adhered to this Statement, please contact Bridge Fund Managers at [compliance@bridgefm.co.za](mailto:compliance@bridgefm.co.za). We will use commercially reasonable efforts to promptly determine and remedy the problem. You may request details of Personal Information which we hold about you under the Promotion of Access to Information Act 2 of 2000 (“PAIA”). If you would like to obtain a copy of your Personal Information held by Bridge Fund Managers, please review our Promotion of Access to Information Act Manual at [\(Link\)](#).